USER MANUAL

FOR ACTIVE TRACKER

MagnumOpus is more than a business; it is a movement with positive thought of technology inventions for the social & system change. Since more than five years, we have successfully proved that technology can save life, provide food to the hungry and can do wonders. Everyone at Magnum Opus believes that "We are our own customer"! All our projects are affecting to all of us and we could deliver better just because we are doing it for our own families. Our initiatives are for making the life easier, looking at the future issues and trying to contribute to the nation by building innovative, yet practical technology solutions.

Magnum Opus IT Consulting Pvt. Ltd.

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Thanks for purchasing Active tracker. We will provide 1 year support .Active tracker is one time installation, it works automatically.

Active Tracker Installation Steps:

- 1) Check earthing by MultiMeter.
- 2) Connect Active tracker to the main Power supply and ultrasound machine to Active Tracker
- 3) Connect videocable active tracker to Ultrasound Machine.
- 4) Configured Active Tracker with related center Information.
- 5) Check Video & online status of Active tracker.
- 7) Seal all cable & Extension Box.



Precaution:

The power supply to the Sonography machine through Active Tracker should be discontinued on the event of non use of the Sonography machine. There is ON/OFF switch in Active Tracker If the USG Machine is switched OFF and Tracker is not OFF then power reaches the Active Tracker which continuously records blank videos.

Following are the instructions for doctors:

- 1. First ON mains switch / UPS, after it the Beepsound will come, And red LED will glow.
- 2. Switch ON the Active Tracker Plus..
- After pressing switch, wait for 30 sec. After it another beep Sound will come and green LED will glow.
- 4. After this the USG machine should be switched ON.
- 5. When shutting down, first shut down USG machine.
- 6. Then OFF the Tracker switch. The beep sound will come immediately.
- 7. Wait for 30 sec and switch OFFMains.

Terms & Conditions:

- 1. One year warranty from the date of Installation.
- 2. No Warranty for Physical Damage & Burnt.
- 3. If in any Case other peripheral is required for Compatibility of active tracker with ultrasound machine the charges of that peripheral will be stipulated to the hospital.
- 4. The SERVICE PROVIDER shall not be liable for device being handled /tampered with by any person, other than the person so authorized specifically by Law or The SERVICE PROVIDER.
- 5. The SERVICE PROVIDER shall not be liable if any electrical connection/s related (directly/indirectly) with the device has been handled /tampered with by any person, other than the person so authorized specifically by Law or The SERVICE PROVIDER.
- 6. Any defect in the device other than the warranty terms and/or the warranty duration will not covered.
- 7. The SERVICE PROVIDER shall not be liable to bear any costs/charges/responsibility arising out of legal/quasi legal proceeding/s initiated by CLIENT against any third party or vice versa.
- 8. The customer agrees that the Company or the Engineer of the Company shall not be held responsible/liable for any legal proceeding or prosecution whether under PCPNDT Act or otherwise initiated against the Customer by Appropriate Authority or otherwise and in case of any loss caused to the engineer/company by being compelled to be involved in the legal action, the same shall be made good by the customer.

Data Card

- 1. The State Appropriate Authority has instructed to have the online tracking mechanism to each Active Tracker.
- Active Tracker works on the GPRS mode which fulfils the requirement of remote monitoring and functioning of the Active Tracker.
- 3. The Data Card has a SIM card of a telecom service provider and need a GPRS data plan.
- 4. The rental for the GPRS SIM is charged as Rs. 99/- per month plus service tax by the telecom service provider.
- 5. In the area, not having range for the GPRS, the data card will not work. In such situation, no liabilityarises against service provider or the client.
- 6. The GPRS functioning depends upon the third party (telecom service provider). Service provider shall not be responsible for any technical problem arises due to third party (telecom service provider).

INFRASTRUCTURES AND ALLIED PROVISIONS

PROCESS FLOW

The following Process Flow would be followed:

- (I) Complaint to be registered by the client on the online portal as per instruction Specified on the portal.
- (II) Depending on the type of complaint the onsite visit of the engineer will be planned within 48 working hours.
- (III) In case, it is not possible for the engineer to reach in 48 hours, it will be conveyed to Client within 72 hours of the complaint logged through email and next visit date and time will be communicated.
- (IV) A service report document will be given to the client duly signed by the engineer of The Service Provider, mentioning the details of the visit. The client has to sign on the Same service document.

(III) REPORTS:

PARTIES shall report to each other, at the earliest possible opportunity, of any difficulty or problem which may be faced by them, and shall, if either of the PARTIES should so feel or think proper, make it a point of reporting the same in writing by letter/facsimile/e-mail.

(IV) WARRANTIES:

THE SERVICE PROVIDER - shall provide all services in a workmanlike, professional and proper manner and shall comply with all applicable regulations, laws and best industry practices. THE PARTIES undertake to individually as well as an organization together to hold any necessary approvals, certificates or licenses for performing the services/business, including any necessary approval or license for conducting international projects, if part of the services/business.

THE SERVICE PROVIDER & Customer shall employ and maintain sufficient, sufficiently qualified, trained, directed and supervised staff necessary to properly and safely perform the services/projects/assignments/business in compliance with this agreement.

THE PARTIES hereto hereby undertake to comply with, provide the services and conduct themselves, subject to and in strict accordance with the terms and conditions of this Agreement, including any exhibits or schedules attached hereto. In the event of conflict between any of the exhibits, schedules or ancillary documents and this agreement, the terms of this agreement shall prevail, and in turn in case of any conflict between the present Memorandum of Understanding and the MOA and AOA of the SERVICE PROVIDER (latter shall act as the Parent Agreement to which the present agreement/MOU shall be deemed to be subsidiary) and shall prevail.

THE PARTIES hereto will comply with all applicable laws, including labor laws and other applicable commercial laws and regulations, in the performance of this Agreement. The Customer shall, keep sufficiently saved, indemnify and hold harmless, THE SERVICE PROVIDER, its affiliates and their respective officers and employees harmless against any loss, damage/s, cost or expense arising out of any claim, dispute or litigation by third parties or by the said Customer or its affiliates, or their respective employees, officers, agents or contractor, alleging or involving, directly or indirectly, the breach by the said Customer of this Agreement, or its violation of any applicable laws or regulations, whether such claim, dispute or litigation involves property damages or loss, personal injury, economic loss or damage or otherwise.

COMMERCIAL ASPECTS

TERMS & CONDITIONS

A. Maintenance Fees:

- 1. THE CLIENT, hereby agree that the SERVICE PROVIDER shall be paid an annual lump sum amount of Rs. 6,700/- (Rupees Six thousand Seven hundred only) per Active Tracker device which has been installed. Thus, the Fees for the devices which have been installed shall be paid at the time of execution of the present AMC. Provided for calculating one year, the 1st day shall be the day on which this agreement is executed. As regards the devices installed after the date of Execution of this agreement, the 1st day for calculating one year shall be the date of the installation report.
- 2. AMC Charges for Active Tracker will be increased by 10% after every 3 Years. Which would be counted from the date of Installation/Up-gradation
- 3. The AMC amount as mentioned in above para no.1 shall be paid at least 15 days before the completion of the one year from the date of installation.